# **Question 1**

a) You have first to define yourself as a customer in the system. You can find the customer management (Accounts Receivable or Debitoren) in the Financial Accounting, under Accounting. You have to Create a Master Record there. As customer, you should use your SAP login (that is developxx, where xx should be replaced by the number of your account). Use General Customer for the class of this particular customer.

In order to get an idea of the complexity of the system, you should browse along the deeply nested menus of the three application areas. By using the button "Exit" you go always one level up until finally reaching the main page.

This problem (and most of the following ones) was solved by using the provided SAP R/3 system. To give some kind of a proof of my work I include screenshots that show the main tasks' results.

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📽 💯 General data 🛛	Company code data 🛛 Sales area data 🔂 🛃	
Customer DEVELO Address Control o	0P30 Stephan Brumme Potsdam data Payment transactions	
Preview		A
Title	Mr. E	
Name	Stephan Brumme	
		<u>.</u>
Search terms Search term 1/2	BRUMME	
Street address		
Street/House number		
Postal code/City	Potsdam	
Country	US United Stat Region	<u> </u>
PO box address		_
P.O. Box		
Postal code		
Communication		
Language	English  Other communication	
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b) For your banking application, you need to re-use the customer data that are already maintained by your SAP system. You therefore first want to take a look how this customer data is modeled and managed. A set of administrative tools are available for this purpose.

*I)* Find the data model "Business Partner" FI 10159 in the system (this data model has three (!) underscores in its name). You can display a data model with a tool called Data Modeler.



*II)* How many entity types are in this data model (hint: you can choose the graphical display of the data model to get an overview) ?

The data model comprises 19 entities (last row of the shown screenshot).

🖙 Counts for Hierarchy	×	
Number of levels	3	
Number of data models (total)	6	
Number data models (business objects)	6	
Number of entity types	19	
<ul><li>✓ ×</li></ul>		

III) How many customer entities can be found in this data model? What are their IDs?

I found two customer entities, their IDs are 12014 (screenshot's center) and 16001 (upper part, marked blue).



#### c) Implementation of Entity Types

I) Which schema element /table, view, etc.) is assigned to the entity type **customer** (here, the customer entity with the highest ID should be used). This information is available in the Data Dictionary which you can directly reached from the Data Modeler.

It's ENT6001.

Assignments Edit	Goto Utilities System Help
Ø	B 4 🛛 C 😧 🕅 🛛 😂
Display Table/	View Assignments
💅 🖆 Table/view	Data Browser
Entity type	16001
Short text	Customer
Status	Saved
otatoo	<u>curve</u>
Assigned table or view	/
Table     Niew	
ENT6001	Customer
Other assigned tables	
Table	Short text
KNA1	General Data in Customer Master
l	
View 1 / 2	
• •	
	II.

II) To which tables is the entity type customer matched to ?

(answer missing)

#### d) Contents of Table KNA1

*I)* How many tuples does the table KNA1 contain? You can display the contents by using a tool called Data Browser.

After processing the table's tuples, SAP R/3 returns 619 entries.

II) Try to find the entry for customer develop30 you should have created a couple of minutes before.

ĒR	estrict value	range (1) 1 Entry f	ound		
_//	Custome	rs (by company code)	🖌 🖌 Customers by cou	untry/ 📊 🔳	
			$\nabla$		
<b>~</b>	🛛 🖾 🖁	🕹 😹 🧀 🖨 🕯	₫.		
C^	City	SearchTerm	Name 1	Customer	CoCd
US	POTSDAM	BRUMME	STEPHAN BRUMME	DEVELOP30	0001
1	Entry found				

# **Question 2**

As you might have noticed, it it sometimes quite complex to navigate to the deeply nested menu structure.

However, by defining favorites, you have to possibility to create user-defined bookmarks which allow fast access to your favorite transactions (these are the entry points for dialogue windows).

Create two new folders in the favorites: Development and IPH Bank.

Fill these folders with entries (Insert Transaction). In Development, you should insert the Data Dictionary and the Data Modeler. The transaction codes can be displayed, when you are in a transaction, via Transaction in System ! Status ....

For the IPH Bank, you should first add Create Customer you have already used before and Change Customer. This list will be extended by functionality you add to the system in the following exercises.

A few screenshots outline the steps I took to fulfill the requested operations.

First, I created the folders:

🗁 Creating a Folder in t	he Favorite List	
Folder name	Developer	
<b>√</b> ×		
🖻 Creating a Folder in t	he Favorite List	
Folder name	IPH Bank	
<ul><li>✓ ×</li></ul>		

Next, the transaction number SD11 was found in the Status dialog. To be more precisely, the field Transaction delivered the magic code.

Client	900		Previous logon			
User	DEVELOP3	DEVELOP30			10.04.200	3 16:17:41
Language	EN		System	n time		17:06:28
AP data /						
Repository data	1/			SAP System data	/	
Transaction		SD11		Component ver	sion R	//3 Release 4.
Program (screen) SAPMUD00					Ç	
Screen number	r	100				_
Program (GUI) SAPMUD00			Installation number 002		020143751	
GUI status		MAIN		License expiry o	late 1	0.10.2003
ost data 🦯				Database data /	,	
Operating syste	em	HP-UX		System	0	RACLE
Machine type		9000/800		Release	8	.1.7.4.0
Server name		h36_M66_6	66	Name	М	66
Platform ID		273		Host	h	36
				Owner	S	APR3

It is more convenient to set up the remaining favorites via drag-n-drop. Finally, my desktop looked as follows:



### **Question 3**

In what follows, you will take a deeper look at some functionality and you should get an idea which business area manages which kind of information.

- a) Human Resources In your company, there is a colleague called Karl-Heinz Schibulski. Go to the Personal File (Personalakte) of Mr. Schibulski and try to find answers to the following questions
  - *I*) *What is his birth date ?*

He is lucky enough to be born on January 1<sup>st</sup>, 1970.

🗁 Restrict valu	ie range (1) 1 En	try found			Þ	3
Search T	erm 🚽 🎸 Last	name - First na	me	Person		
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Last name	First name Title	Birth date	Pers.no.	Start date	End date	
Schibulski	Karl-Heinz	01.01.1970	00001045	01.01.1970	31.12.9999	
1 Entry found	4					

II) When did he join your company ?

The company hired him on his 26<sup>th</sup> birthday (January 1<sup>st</sup>, 1996).

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Display O	rganizational A	ssignment				
6	Org Structure					
Personnel no	1045	Name	Karl-Heinz	Schibulski		
EE group	1 Active employee	Pers.area	1300 Frankft	Jrt Rower		
Start	01.01.1996 to	31.12.9999	Chng 29.01	.1997 MIERZWA	A	
Enterprise struc CoCode	ture IDES AG		Leg.person	0001		
Pers.area	1300 Frankfurt		Subarea	Zentra	ale	
Cost ctr	1230 Power		Bus. area	9900 Corpc	orate Other	
Personnel struc	ture					
EE group	1 Active employee		Payr.area	D1 HR-D: In	ndus, workers	
EE subgroup	DN Monthly wage ea	rner	Contract		Ē	
Organizational p	olan		Administrator			
Percentage	0,00		Group	1300		
Position	50011525 Energy	arkari anarru	PersAdmin			
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,	Electrical	engineer	Supervisor			
Org. unit	50000004 Energy (0	))				
	Energy (D	))				
Org.key	13000000001230					
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III) Where is his enterprise location ?

# Frankfurt

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Name	Mr 7						
Lastname	Schibulski		Title		ē		
First name	Karl-Heinz		Initials				
Name prefix	ĩ	1	Other title		٦		
Formatting	Karl-Heinz Schibulsk	ki		Spec.format	00		
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Marital status/n	eligion						
Mar.status No. child.	Single 🖺 Since 0		Religion			Ē	
						4	<i>71.</i>

*IV)* What is his Job Key and Job Description ?

His Job Key is 50011883 which is the code representing an Electrical engineer.

다 Infotype Edit Goto Extras System Help	
	00126661212 m
Display Organizational Assignm	ent
🔄 🛃 🔎 Org Structure	
Personnel no 1045 Name	Karl-Heinz Schibulski
EE group 1 Active employee Pers.area	1300 Frankfurt
EE subgroup DN Monthly wage ear Cost cent	er 1230 Power
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Cost ctr 1230 Power	Bus. area 9900 Corporate Other
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EE group 1 Active employee	Payr.area D1 HR-D: Indus. workers
EE subgroup DN Monthly wage earner	Contract
Organizational plan	Administrator
Percentage 0,00	Group 1300
Position 50011525 Energy	PersAdmin
Skilled worker: ener	gy Time
Skilled worker: ener Job key 50011883 @Elec.eng.	gy Time PayrAdmin
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Skilled worker: ener Job key 50011883 () Elec.eng. Electrical engineer Org. unit 50000004 Energy (D) Energy (D) Org.key 1300000001230	gy_ Time PayrAdmin Supervisor

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V) What is his marital status ?

He is still a single.

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Marital status/n	eligion					
Mar.status	Single 🖹 Since		Religion			Ē
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VI) Where does Mr. Schibulski live? How far is his apartment from the office ?

Karl-Heinz lives in the Ziegelgasse 20, 69117 Heidelberg. That house is about 17 km apart.

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Personnel no	1045		Name	Karl-Heinz	Schibulski	
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EE subgroup	DN Monthly	ywage ear	Cost center	1230	Power	
Start	01.01.199	96 to	31.12.9999	Chng 12.12	.1996 MIERZWA	
Address						
Address type		Permanent	residence		Ē.	
c/o						
House number	r/street	Ziegelgasse	e 20			
Postal code / ci	ity	69117	Heidelberg			
District						
Country key		Germany	٦			
Telephone nun	nber					
Other data						
Distance in km	L.	17				
Company hous	sing					
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VII) How many days of leave he was entitled in 1999, how many day did he request that year ?Even though the company entitled him 30 days he did not request a single one.

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Personnel no	1045	Nam	e	Karl-	Heinz	Schibulski		
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EE subgroup	DN Monthly wage	ear Cost	center	1230		Power		
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#### VIII) What is his standard monthly pay?

The SAP R/3 installation we worked with is a bit outdated, it still insists on the former German currency DEM (Deutsche Mark). Mr. Schibulski gets (or better to say: got) 3800 DEM every month.

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Wa Wage type NC10 Standard I NC20 Std.bonus NC30 voluntary b	e name monthly pa - monthly pon.month 3 @ 31 . 1	ay pay % ly pay 2 . 9999 🔾		Amount	3.8	00,00 07,50 00,00 4.407	Curr DEM DEM	I A I N	Number e 0,00 e 2,50 e 0,00 e 0,000 e	Unit	ent A	
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*IX)* Where does he have a bank account (where does his monthly pay go to), what purpose does his employer note on the money transfer forms?

He runs a bank account at the Volksbank Wiesloch (bank key 67292200), his account number is 34523. The employer notes on the money transfer form "Kauf dir was" which may be translated as "Buy something".

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Display Bank Del	tails			
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Personnel no 1845		Name	Karl-Heinz Sch	nibulski
EE group 1 Active	employee	Pers.area	1300 Frankfurt	
EE subgroup DN Monthl	y wage ear	Cost center	1230 Po	wer
Start 01.01.19	96 to	31.12.9999	Chng 12.12.19	96 MIERZWA
Bank details				
Bank details type	Main bank			ũ
Payee	Karl-Heinz S	Schibulski		
Postal code / city	69117	Heidelberg		
Bank country	Germany	Ē		
Bank key	67292200	🕑 Volks	bank Wiesloch	
Bank account number	34523			
Payment method	U Überw	eisung		
Purpose	Kauf dir was	3		
Payment currency	DEM			
				4 7/

b) Financial Accounting - You want to find out to which banks your company already has established business connections (i.e., to which banks are master records available). You first concentrate on German banks. How many German banks are known to the system ? What is the name of the bank with the lowest banking key ? How many Swiss banks are known in the system ? How many Austrian banks ? Find the names and the banking keys for all banks that are located in Vienna.

Because this question covers quite a few areas of Financial Accounting I subdivide the task into smaller chunks.

The system is aware of 56 German banks. The yellow marked line highlights the bank bearing the lowest banking key (10010010).

Ē	lank data (1	) 56 Entries found				
	Restriction	15				
			$\nabla$			
V	🛛 🛗					
Ct	Bank key	Name of bank	Street	City	Branch	
DE	10010010	Giro-Bank	Park-Straße 12	6000 Frankfurt		
DE	10020030	Deutsche Bank	Frankfurter Str.123	Frankfurt		
DE	10035087	Sparkasse Leipzig	Astoria Ring	Leipzig		
DE	10050000	Landesbank Berlin	Prinzenallee 12	1000 Berlin 61		
DE	10050033	Dresdner Bank Berlin	Leibziger Str. 87	Berlin		
DE	10085038	Commerzbank Halle	Innerer Ring 287	Halle		
DE	12312312	Citibank				
DE	12388823	Deutsche Bank Paderborn	Am Western Tor	Paderborn		
DE	19652993	Hypo Bank Berlin	Rostocker Str. 03	Berlin		
DE	20000000	Zentralbank	Hanseaten Straße 1	Hamburg		
DE	20000001	Interbank	Alsterallee 222	Hamburg		
DE	20030040	Dresdner Bank	Frankfurter Str. 234	Frankfurt		
DE	20050000	Deutsche Bank Hamburg	Twiete 23	Hamburg		
DE	23022200	Volksbank Marschfelden	Gierstraße 27	Marschfelden		
DE	23984899	Vereinsbank München	Aumüllerstr. 33	München		
DE	25010023	Postbank				
DE	25010030	Postbank Hannover		Hannover		
DE	25010060	Postbank Frankfurt	Werner Platz 1	Frankfurt		
DE	25012345	Deutsche Bank Hannover	Adenauer Platz 2		30100 Hannover	
DE	29652993	Ostbank Berlin	Rostocker Str. 29	Berlin		
DE	30080000	Hvpo Bank München	Leopoldstr. 10	München		
- 56	Entries fou	und				

Surprisingly, there is no Swiss bank stored in the system's databases. Nevertheless two Austrian banks exist, one in Vienna (Deutsche Bank, key 10010) and the other one in Börsestadt.

C 8	ank data (	(1) 2 Entries for	und			×					
	Restrictions										
	$\overline{\nabla}$										
<b>~</b>	区間										
Ct	Bank k	Name of bank	Street	City	Bran						
AT	10010	Deutsche Bank	Uferstraße 122	Wien							
AT	12345	Hausbank	Zinsengasse	Börsestadt							
2	Entries fo	und									

c) Office Applications - In the SAP R/3 system, there is also a bunch of office functionality available. Go to your personal calendar and enter the seven lecture dates (during the lectures, you are of course not available to participate in business meetings with your colleagues). Plan an appointment with some of your colleagues (figure out whether they are available) and make a room reservation. How many rooms at Walldorf are available and can be booked via the system ? What are the names of these rooms ? How many people fit into them ? Send a short message to the user schuldt by using the built-in message functionality in SAP R/3 (available under the Systems Menu).

I planned all meetings as required - now I am shocked how busy my schedule is !

🖻 Appointment	Calendar: Change Appointmen	i 🗵
Appointment	/	
Title	Lecture I	
Appoint.t	No appointment type	
Room		
Start	10.04.2003 👩 09:00	All-day ev.
End	10.04.2003 🕝 17:00	
Time zon	UTC+00	🖹 🗹 Display appt.in local time
	Li 1, Co 1	Ln 1 - Ln 0 of 1 lines
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SA 15 SU 16	22 1 23 2	8 9	15 16	22 23	29 30	5 6	12 13	19 20	26 27	3	10 11	17 18	24 25	31 1	7	14 15	21 22	28 29	5 6	12 13	19 20	26 27	23	9 10
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In Walldorf, two rooms are available: one called Europea01 (12 chairs) and the other one called asia (capacity: 22).

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Edit Room Reserv	ation: Available Rooms	
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Room Cap Stat	Reservation	Location
Europea01 12 22 000	Room available Room available	Walldorf Walldorf
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The message was sent successfully but unfortunately I forgot to take some screenshots.

d) Logistics - While walking after lunch from the cafeteria to your office, you find on the campus of your company an old box on which a sheet of paper is attached. The only thing you can read on this sheet of paper is Inbound Delivery 180000060. Try to find out what has been in this box, when it has been delivered, the weight of the box (including its original contents) and from whom the box has been delivered. Can you also find out at which branch of your world-wide company you are located ?

The box contained or still contains 70 kg (net weight: 50 kg) Double Chocolate Chip Cookies #99. They were delivered on January 31, 1996 by Noe Food Company. We are located in Philadelphia, PA, USA.

Inbound delivery Edit Goto	Extras Environment	Subse	quent functions		Help	SAP	
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Delivery date 31.01.	1996	Total we	eight	70	KG		
Actual GR date		No.of pa	ackages	0			
All items							
Item Material	Delivery quantity	SU Det	Description			M. ItCa	P V Batch
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Phew, this is the end – and I need some cookies immediately.